



**NEW LINKS**  
TRAINING SOLUTIONS

Linking People, Ideas, Networks

**Flexible Learning  
Part Time Courses  
& Workshops**



## **Future Proofing** Organisations and Staff, Providing Flexible Access to Upskilling and **Quality Assured Workplace Training!**

### **The Future of Jobs**

According to the World Economic Forum, by 2022 'no less than 54% of all employees will require significant upskilling'. With the rapid rise of artificial intelligence (AI) and machine learning, automation will continue to impact countless organizations across industries and sectors. It is more important than ever for organisations to take an active role in their employees' professional development by upskilling employees for the future of work.

### **Non-Traditional Employees**

These employees may not have the instant skills needed for a particular role but given the correct training and opportunity they could contribute significantly to your company's growth/expansion plans.

### **In-Demand Skills**

The WEF has identified the specific skills that are predicted to be highly valued in the future workplace. Skills such as agility, creativity, problem solving, Emotional intelligence (EQI) have been named amongst the top 10 employee future skills. For leaders this list is even more refined with EQI being a standout quality identified.

### **Delivery Modes**

We offer a range of flexible delivery modes aimed at making training accessible for you and your employees. Training can be delivered virtually or face to face depending on your requirements and the abilities of those signing up. You can opt for blended learning delivery (for non-QQI courses only) where there are a number of elements to the training delivery including pre-course reading/ video/audio, self-directed study and instructor contact hours.

### **Return on Investment**

By investing in employee development initiatives, you will empower your people to succeed, transition and grow with your organisation. A small investment in training will mean that you can position your business and your employees for success. Upskilling not only helps employees thrive in new and sometimes unfamiliar workplace situations it helps the organization thrive as well. Our expert training advisors are on hand to advise you on your individual selection and how best to maximise the developmental opportunities for your workforce and ultimately for your business.

### **About New Links Training Solutions**

Founded in 2009, New Links is a family-owned business that prides itself on the delivery of quality assured professional development training. Led by the company directors Jim and Janet Tumulty, the expert team of trainers, administrators, quality assurance personnel, and auxiliary staff are dedicated to ensuring that the customer experience is paramount at every stage of service delivery. Our courses are designed to stimulate, excite, educate, and upskill our clients ensuring that if you complete a course with us you will be guaranteed to achieve tangible and measurable outcomes. Our achievements as leaders in our field have been recognised both in the business and education communities; as finalists of the 2020 Waterford Chamber Business of the Year awards we were recognised for our stand out achievements in the field of adult and employee education. We have also successfully completed re-engagement with QQI as an approved registered training provider – this much sought after status ensures that all training provided by us is Quality Assured to the highest standards nationally. Our qualified trainers are highly skilled experts in their field ensuring that every training event will provide a winning combination of face to face learning and on the job assimilation of the learning experience. We work with a range of leading organisations in the South East and across Ireland including SME's, large enterprises and not for profit organizations.



## Overview of our most popular courses

Click On The Links Below For Course Brochure

<b>QQI Accredited Courses (Part-time)</b>	Train the Trainer 6N3322	Supervisory Management 6N4329	Leadership 6N2191	Personal & Professional Development 6N1949	Coaching Skills 6N3087	Conflict Management 6N2775	Customer Service
<b>Workshops</b>	Leading Remote Teams	Workplace Communications & Influencing Skills	Presenter Materclass (VLE)	Devising & Implementing Strategy	Critical Thinking	Modern Teams	Conflict Management
<b>Blended Learning Courses</b>	Leading Remote Teams	Customer Service	Coaching Remote Teams	Workplace Communications	Conflict Management	Modern Teams	Interview Skills For Hiring Managers
<b>Customised Training</b>	Leading with Emotional Intelligence	Train the Trainer	Supervisory Management	Leadership	Critical Thinking & Problem solving	Modern Teams	Workplace Communications

For more information on these or any of our courses please visit our website on [www.newlinkstraining.com](http://www.newlinkstraining.com)  
Alternatively, call Jim Tumulty on 086 8587505 to discuss your specific training needs.



## Non-Accredited Training & Customised Training

Organisations may choose non-accredited customised training as their preference. This may take the form of a face to face workshops, virtual learning or blended learning, or a combination of all three. The differences in delivery modes are as explained above - your choice may depend on workflows, rostering, the ability of participants, or type of training required. Choosing a 'best fit' delivery mode is vital to ensure that your staff employees can participate fully in the training provided. Our expert advisors are on hand to help you to choose the very best fit for you and your business. Non-accredited training programmes are shorter with less prescribed content and are highly suited to customisation. We can provide customised attendance certificates so that you can maintain your internal L&D records.

## QQI Accreditation

It is essential that your employees have the necessary skills to be effective in their current role. A QQI award, tells you that the accreditation received by your employee is to a high standard and is quality assured by a National Awarding Body. Learners who study QQI awards will complete prescribed assessments and / or exams in order to receive their valuable QQI award. QQI training courses are usually of specified duration and content of our QQI level 5 and 6 courses are typically delivered over 5 or 6 days depending on the programme and almost always the delivery schedule is one day per week for the duration of the programme. As a provider we pride ourselves in our ability to deliver fully quality assured QQI programmes to the highest standards.



"The provider's teaching staff outlined practices that were indicative of learner centred pedagogy. The passion of management and training staff in terms of supporting the development of their learners and facilitating progression really shone through in the discussions. The provider uses platforms such as Share Point to compile and share teaching and learning resources..."  
Expert Panel Report – July 2019.

## Recent Clients



## Contact Us

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